

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

In re the Application of:

**Steven J. JACKOWSKI, et al.**

Serial No.: 10/626,629

Filed: July 25, 2003

For: ENFORCEMENT OF NETWORK  
SERVICE LEVEL AGREEMENT

Atty. Docket No.: 006267.00002

Group Art Unit: 3624

Examiner: Lalita M. Hamilton

Confirmation No.: 9627

**AMENDMENT AFTER FINAL REJECTION**

U.S. Patent and Trademark Office  
Randolph Building  
Customer Service Window  
401 Dulany Street  
Alexandria, VA 22314

Sir:

The present Amendment is submitted in response to the Office Action mailed April 18, 2007, and is believed to be fully responsive to the rejections raised therein.

**Amendments to the Claims** are reflected in the Listing of Claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 5 of this paper.